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**KING'S
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KING'S FUND CENTRE FOR HEALTH SERVICES DEVELOPMENT

COMMUNITY CARE UNIT

**INFORMATION EXCHANGE ON
SERVICES FOR PEOPLE WITH
LEARNING DIFFICULTIES AND
CHALLENGING BEHAVIOUR**

Joan Rush

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- No 1 **Small scale day service for people with severe/multiple handicaps and disturbed behaviour**
South Glam
Mr David Allen
- No 2 **Psychologist and Team Leader of support for people who challenge services in Rochdale District**
Rochdale
Mr Adrian Bakes
- No 3 **Sheffield Mental Handicap Service**
Sheffield
Dr Roger Banks
- No 4 **The 194A Goldhurst Terrace Project**
London
Mr Stephen Bardsley
- No 5 **At the moment the service provides a community based behavioural support team and there are plans for it to open an assessment and treatment unit in the near future**
Berkshire
Mrs Julie Bennetts
- No 6 **a) Psychology services to Monyhull Hospital "Disturbed Unit"
b) Resettlement Team for people with mental handicaps**
Birmingham
Mrs Brigitte Boarder
- No 7 **The team's approach reflects a commitment to ordinary life principles, use of the non-aversive approach and a commitment to evaluation through systematic data collection**
Kidderminster
Mr Ivan Burchess
- No 8 **Community service and children's unit**
Bath
Mr J Challicom

- No 9 **Family Support Team for People with Challenging Behaviour**
Redditch, Worcs
Mr Paul Chamberlain
- No 10 **Challenging Behaviour Team**
Haverfordwest
Mr Martin Clarkson
- No 11 **Barnardo's Keighley Project**
Keighley, Yorkshire
Mrs Jane Clifton
- No 12 **Special Projects Team**
Sunderland
Mr Brian Cooper
- No 13 **An evaluation of the Mental Impairment Evaluation and Treatment Service (MIETS)**
South East Thames Region
Dr Julie Dockrell
- No 14 **Waltham Forest Health Authority Community Unit: Services for People with a
Mental Handicap. Psychology Department**
London, Waltham Forest
Dr Neil Egnal
- No 15 **Harrow Consortium for Special Needs**
Stanmore, Middx
Mr Stephen Frewer
- No 16 **Supported Integration of clients into the community. Client Centred.**
Warwickshire
Mr Malcolm Gentry

- No 17 **Tanners Wood Close is a joint funded residential project**
Hertfordshire
Mr Geoffrey German
- No 18 **Allen Terry Day Unit**
Reigate
Mrs Ann Hames
- No 19 **A project researching aggressive behaviour by people with learning difficulties**
Bristol
Mr Phillip Harris
- No 20 **Ordinary Housing Scheme**
South Huddersfield
Mr Matthew Higgs
- No 21 **Pilot Team**
Newcastle-upon-Tyne
Mrs Morag Hunter
- No 22 **Services for People with a Learning Difficulty**
Guys and Lewisham NHS Trust
Theresa Joyce
- No 23 **'Visions and initiatives in services for people' project**
Southampton
Murray Kidgell
- No 24 **Additional Support Team**
Wesham Park Hospital
Mrs Donna King
- No 25 **Bassetts Centre**
Orpington, Kent
Mr C D Lambert

- No 26 **Special Development Team**
Canterbury, Kent
Peter McGill
- No 27 **Developing an Effective Service in the Yorkshire Region for People Requiring Secure Provision and for Those with Challenging Behaviours. Policy Guidance**
Yorkshire Health
Mr Gerry Mallon
- No 28 **Ashington Road Rehabilitation and Support Centre**
Southend
Mr Peter Martin
- No 29 **Sense in the Midlands**
Birmingham
Mr Malcolm Matthews
- No 30 **Foremost Programme**
Brighton
Mrs Ruth Merchant
- No 31 **Special Needs Project**
London, Hammersmith & Fulham
Ms Helen Nightingale
- No 32 **Support Team (Challenging Behaviour)**
Birmingham
Mr Phillip Noyes
- No 33 **Community Mental Handicap Services**
London, Hammersmith & Fulham
Mr Abdool W Peerbux

- No 34 **Psychological Services Centre**
Coatbridge
Mr Gordon Phillips
- No 35 **Unit and Special Team**
Cranham, Glos
Ms Catherine Pope
- No 36 **A survey of the prevalence and characteristics of people with mental handicap and severe behaviour problems**
Manchester
Ms Hazel Qureshi
- No 37 **Community residential service**
South-West Surrey (Guildford and Waverley)
Mr Derek Rogers
- No 38 **Multi-agency service development for people with challenging behaviour**
Farnham
Mr Richard Roynane
- No 39 **Services for People with Challenging Behaviour**
London, Tower Hamlets
Ms Judith Samuel
- No 40 **Special Interest Group - People with Challenging Behaviour**
Pontyclun, Mid-Glamorgan
Mr G S Smith
- No 41 **Support team for people with a learning difficulty who display challenging behaviour**
Blackburn
Mr John Smith

- No 42** **Provision of a Service for People whose Behaviour presents a Challenge to the system**
Hillingdon, Middx
Ms Monica Spargo
- No 43** **Intensive Support Team**
County of Clwyd
Mr Sandy Toogood
- No 44** **Working Party of Local Joint Planning Team (Mental Handicap)**
Ealing
Mrs Alison Unvala
- No 45** **Lifesharing project**
Burnley
Mr Gregory Weeks
- No 46** **Challenging behaviour project group**
Barking, Havering and Brentwood Health Authority
Ms Jenny West
- No 47** **a.Special Needs Project**
b.Marriott Road Project
London, Barnet
Mrs Renee Wheeler
- No 48** **Challenging Behaviour Service**
South Bedfordshire
Mr David White
- No 49** **Small scale day service for people with challenging behaviour**
South Glamorgan
Mr Mark Williams

No 50 **Community Mental Handicap Team**

Dyfed

Sally-Ann Williams

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 1

Date of Entry: March 1990

Service/ Project Name Challenging Behaviour Service

Place South Glam

Ordinary Life Principles Yes

Start Date: April 1990

End Date:

Continuous?: Yes

Base Community Based

Population Served 300,000 +

Geographical Basis Whole county of South Glam

Agencies Involved Health led with heavy involvement from local authority.

Brief Description * Full Time Specialists

* Peripatetic Team

* Support budgets for day service, residential and short-term needs

* Residential Unit

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. David Allen

Position Service Manager - Challenging Behaviour Services

Address 55 Park Place
Cardiff
CF1 3AT

Tel 0222 665635

**Other
Informant(s)**

Interest General development of community services for people with challenging behaviour

Documents Available to Information Exchange Guidance to Challenging Behaviour

Other Material Contribution to 'Meeting The Challenge' King's Fund Centre activities.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 2

Date of Entry: April 1988

Service/ Psychologist and Team Leader of support for people who challenge services in Rochdale
Project District.
Name

Place Rochdale

Ordinary
Life

Principles Yes (but still very tentative)

Start
Date:

End
Date:

Continuous?: Yes

Base Community based

Population
Served

Geographical Total population 217,000. Population with learning difficulties - 750 of whom 100-150 still
Basis in large hospitals out of district.

Agencies

Involved Health, education, social services

Brief

Description Aim is to set up a multi-disciplinary peripatetic team to support carers in situ where challenges occur. A residential facility in the community will also be available for emergency use. Team to consist of clinical psychologist, charge nurse, social worker, teacher plus 4 other staff and part time clerical support; but constitution of team still negotiable. Working practices, referrals criteria as yet undecided.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Adrian Bakes

Position Clinical Psychologist and Team Leader

Address Department of Clinical Psychology
Birch Hill Hospital
Rochdale
O12 9QB

Tel 0706 77777

**Other
Informant(s)**

Interest Psychologist and Team Leader of support team of people who challenge services in Rochdale District.

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 3

Date of Entry: April 1988

**Service/
Project
Name** Sheffield Mental Handicap Service

Place Sheffield

**Ordinary
Life** Our emphasis is on day services and employment

Principles Yes

**Start
Date:**

**End
Date:**

Continuous?: Yes

Base Community based - but is also concerned with those currently living in hospitals or other such units as hostels.

Population

Served Defined as challenging by the professionals involved

Geographical

Basis Sheffield Health Authority (600,000 population total)

Agencies

Involved Health services (Psychology, Psychiatry, etc)

Brief

Description See Sheffield M H Service document on developing services for challenging behaviours (c/o Mary Myers)

Information Exchange on Services for people with challenging behaviours

Informant:

Name Dr. Roger Banks

Position Lecturer and Consultant Psychiatrist

Address Rivermead Unit
Learning Disability Service
Admin Block
Hermes Road
SHEFFIELD
S5 7AU

Tel 0742 434343 Ext 4806

Other Informant(s) Dr Mary Myers (Consultant Psychiatrist)

Interest RB - Psychiatrist, planning and evaluating
MM - Psychiatrist, planning of services, staff support

Documents Available to Information Exchange

Other Material See Sheffield MH Service document on developing services for challenging behaviours (c/o Mary Myers)

King's Fund Centre

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 4

Date of Entry: April 1989

**Service/
Project
Name** The 194A Goldhurst Terrace Project

Place London, Camden

**Ordinary
Life
Principles** Yes

**Start
Date:** 1990

**End
Date:** 5 years if funding
is available

Continuous?: Review 1995

Base Community based.

**Population
Served** People who have been rejected by other services because their behaviour was seen as
challenging.

**Geographical
Basis** People who live in the London Borough of Camden

**Agencies
Involved** Bloomsbury Health Authority, Camden Social Services, The Community Health Team,
C.S.M.H

**Brief
Description** Refer to attached operational policy and referral procedure.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Stephen Bardsley

Position Service Co-ordinator

Address The 194A Goldhurst Terrace Project
c/o The Community Team, C.S.M.H.,
245 Royal College Street
London
NW1 9LT

Tel 071 485 8177

**Other
Informant(s)**

Interest Service co-ordinator for a non-residential service for up to 6 people with a learning difficulty who have been rejected from other services as a result of being labelled as having a challenging behaviour.

Documents

Available

to Enclosed copy of the:
Information
Exchange 1) Operational Policy

2) Description of project and referral information.

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 5

Date of Entry: 1989

Service/Project Name At the moment the service provides a community based behavioural support team and there are plans for it to open an assessment and treatment unit in the near future.

Place Berkshire

Ordinary Life Principles Yes

Start Date: 1989

End Date:

Continuous?: Yes

Base Community-based

Population Served People who have a learning difficulty, whose behaviour limits or denies them access to and use of ordinary community facilities.

Geographical Basis East Berkshire

Agencies Involved East Berkshire Health Authority and Berkshire Social Services.

Brief Description The purpose of the team is to support and maintain individuals in their community settings, and to provide advice and support to parents and staff of residential and day services. The team will also be closely involved in bringing back to the district some of the small group of people who for varying reasons receive care elsewhere. The team will have a role in training within the district and also undertake training with parents and staff of residential day services.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs Julie Bennetts

Position Service Development Officer

Address Services for People with Challenging Behaviour
Church Hill House
Hospital Reeds Hill
Bracknell
Berkshire
RG12 4EP

Tel 0344 422722 Ext 3282

Other Informant(s) Developing services for this client group within East Berkshire

Interest

Documents Available to Information Exchange

Other Material

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 6

Date of Entry: April 1988

Service/ a) Psychology services to Monymhull Hospital "Disturbed Unit"
Project b) Resettlement Team for people with mental handicaps
Name

Place Birmingham

Ordinary

Life Try to incorporate principles in approaching problems and advocate for services in ordinary
Principles settings

Start
Date:

End
Date:

Continuous?: Yes

Base a) Disturbed Unit, Monymhull Hospital
b) Monymhull Hospital

Population a) Hospital residents in "disturbed unit"
Served b) Residents in Monymhull and other hospitals who require resettlement in South Birmingham

Geographical a) 70-80 people in "disturbed unit"
Basis b) 275,000 population in South Birmingham and around 25-35 people in other hospitals

Agencies a) Health Authority
Involved b) Health Authority, Social Services, Housing Association, MENCAP, Guideposts Trust

Brief a) Disturbed Unit - advising on individuals care in relation to challenging behaviour using
Description nursing process and introducing IPP's, staff training, lectures on functional analysis of
behaviour and constructional approach.
Advocacy, approval and funding just given to advocacy project
Advice to working parties to safeguard rights.

b) Resettlement team - try to get team to consider people with challenging behaviours for
resettlement in ordinary setting, shape policy on using ordinary housing, getting
complementary groups rather than a 'unit' for certain client group, get team to listen to
client's wishes.

Asked health authority to consider advocacy scheme re clients who have difficulty
communicating their preferences to us.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Bridgette Boarder

Position Senior Clinical Psychologist

Address 208 Monyhull Hall Road
King's Norton
Birmingham
B30 3QJ

Tel 021 433 4488

**Other
Informant(s)**

Interest Psychologist - consultant to hospital "disturbed unit" and resettlement team

Documents Aim of mental handicap speciality work (1pp)
Available Initial guidelines for Resettlement Team (8pp)
to Draft Restraint Policy (7pp)
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 7

Date of Entry: October 1990

Service/ Project Name The team's approach reflects a commitment to ordinary life principles, use of the non-aversive approach and a commitment to evaluation through systematic data collection.

Place Intensive Support Team, Kidderminster

Ordinary Life Principles

Start Date: October 1990

End Date:

Continuous?:

Base Community-based. We also have a brief to support clients with challenging behaviour more from local hospital.

Population Served Our service potentially serves any child or adult with a learning difficulty and severe challenging behaviour who lives in the Health Authority/local Social Services Department.

Geographical Basis Aprox. 100,000

Agencies Involved The IST work with Health Services, Social Services, Education and Independent services in our locality.

Brief Description Details of description of ISTs operational policy and practice are contained in 3 discussion documents and the annual report for 1991.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Ivan Burchess

Position Co-ordinator Intensive Support Team

Address Intensive Support Team
2nd Floor
Woodfield House
Bewdley Road
Kidderminster
DY11 6RL

Tel 0562 825564

**Other
Informant(s)**

Interest As manager of a specialist peripatetic service for people with learning difficulties and challenging behaviour.

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 8

Date of Entry: April 1988

Service/ Project Name Community service and children's unit

Place Bath

Ordinary Life Principles In early stages of service - will be able to outline further in next few months

Yes

Start Date: January 1988

End Date:

Continuous?: Yes

Base Community based

Population Served Bath District Health Authority

Geographical Basis Aprox 402,000. The whole of Bath District HA - parts of Wiltshire/Avon/Somerset

Agencies Involved Health working with all other agencies - Social services, education, charity, etc.

Brief Description The service is two fold. A community service whereby we take referrals from all agencies dealing with mental handicap - and work alongside those already involved doing specific behavioural programmes, staff training together with continuing education, and as a support/consultative body. Also we are about to open a specialist 3-bedded children's unit for acute challenging behaviour where intensive assessment and training will occur. Family and other service involvement will be a major part of this unit.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr J. Challicom

Position Nurse specialist, challenging behaviour

Address Dean House
Frogwell Hospital
Lords Mead
Chippenham
Wiltshire
SN14 0RA

Tel Chippenham 659197

Other Informant(s) Miss C. Hollier and Miss J. Darlington

Interest Nurse specialist, covering all ages of those mentally handicapped with 'challenging behaviour'

Documents Available none
to
Information Exchange

Other Material

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 9

Date of Entry: February 1990

Service/ Project Name Family Support Team for People with Challenging Behaviour

Place Reddich, Worcs

Ordinary Life Principles Our operating policy is based on the principles outlined in that document

Principles Yes

Start Date: Early 1988

End Date:

Continuous?: Yes

Base Community

Population Served People with severe learning difficulties and challenging behaviour

Geographical Basis The Bromsgrove and Reddich Health District

Agencies Involved NHS (others invited but so far declined)

Brief Description The family Support Team (full-time) consists of three people whose role it is to support clients in their own community/house. They work to a precise Operational policy, designed to ensure that issues like inter-agency co-operation, current keyworker co-operation, client rights and constructional interventions, are addressed. The Family Support Team is supported by a steering group which comprises the Senior Nurse Manager, Consultant Psychiatrist and Prinicpal Psychologist

The Region have just agreed to our plans for a Respite Care facility (ordinary house) for people with Challenging Behaviours (controlled by the F.S.T). They have also agreed to assess the long-term residential needs of relevant people on an individual basis, (i.e. look for alternatives to institutional care.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Paul Chamberlain

Position Principal Clinical Psychologist

Address Community Team Base
Prospect House
Church Green West
Reddich
Worcs
B97 4BG

Tel 0527 60121 ext. 299

**Other
Informant(s)**

Interest Psychologist - Member of Family Support Team for People with Challenging Behaviour

Documents Operational Policy
Available
to Procedural Guidelines
Information
Exchange

Other For more information contact the F.S.T. Leader: Kate Robinson, 37 Stourbridge Road,
Material Bromsgrove, Worcs. Tel: 0527 575238

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 10

Date of Entry: March 1990

**Service/
Project
Name** Challenging Behaviour Team

Place Haverfordwest

**Ordinary
Life
Principles** Yes

**Start
Date:**

**End
Date:**

Continuous?:

Base Community

**Population
Served** Children and adults with a Mental Handicap presenting challenging behaviour

**Geographical
Basis** Pembrokeshire (Total pop. 112,600)

**Agencies
Involved** Health Authority and Social Services

**Brief
Description** A community based service for children and adults with learning difficulties, whose behaviour is seen to challenge local services.

The service is part of a pilot project running in Dyfed for an initial period of two years, working closely with the Community Mental Handicap Teams and the Child Development Team.

The team consists of eight members, all of whom have a range of experiences and skills working with and supporting people with learning difficulties. There is support available to our clients from the psychology and speech therapy departments.

Our overall aim is to help and encourage people with learning difficulties to lead and enjoy a more valued life in the community.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Martin Clarkson

Position Team leader (Challenging Behaviour)

Address The Portacabin
c/o The Conference Centre
Withybush
Haverfordwest
Dyfed
SA61 2PZ

Tel 0437 768758

**Other
Informant(s)**

Interest Team leader, challenging behaviour services

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 11

Date of Entry: February 1990

Service/ Project Name Barnardo's Keighley Project

Place Keighley, Yorkshire

Ordinary Life Principles Dr A Kushlick is offering support and advice to all involved
Yes

Start Date: October 1987

End Date:

Continuous?: Hopefully

Base Community-based

Population Served Small town surrounded by many villages.
Multicultural community in Keighley

Geographical Basis 80,000 population - Keighley/Bingley (Airedale Health District)

Agencies Involved Barnardo's, Health, Social Services and Education

Brief Description Community based service to assist carers of 4 individuals with challenging behaviours. Dr A Kushlick Co-ordinator - Jane Clifton, Barnardo's S.W. Keighley

Examples of 2 working groups are : Group 1: Individual, Ed. Psych., 2: Care staff, Parents, SS. & Health representatives (policy officers), Clinical psychologist, Hospital Nursing Staff
Weekly group meetings.

Dr Kushlick's support visits and viewing of video material.

Group 2: Individual, Ed. Psych., S.S. Care staff (day care and respite care), parents, S.W. Barnardo's.

Weekly support/training at S.E.C., monthly group sharing meetings, Dr Kushlick's continuing support and 4/6 weekly visits.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Jane Clifton

Position Deputy Project Leader - Barnardo's Keighley Project

Address 136 Malsis Road
Keighley
West Yorkshire
BD21 1RF

Tel 0535 600032

**Other
Informant(s)**

Interest Co-ordinator of community-based intervention to support all carers of individuals - trial project

**Documents
Available
to
Information
Exchange**

**Other
Material** Video materials of approach based on Dr A. Kushlick's advice and support will hopefully be available during 1990.
Training package is hoped to materialise in 1990
Dr A. Kushlick and Jane Clifton now arranging 1-day workshop based on project work which commenced in October 1987.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 12

Date of Entry: January 1988

**Service/
Project
Name** Special Projects Team

Place Sunderland

**Ordinary
Life
Principles** Yes

**Start
Date:** January 1988

**End
Date:**

Continuous?: Yes

Base Community-based and community house

**Population
Served** All people with severe learning disabilities living in Sunderland whose behaviour challenges local provision.

Geographical

Basis 340,000 population, mainly ex-mining and ship building. Some areas of urban decay.

Agencies

Involved Health (joint-funded)

**Brief
Description** The Special Projects Team is a NHS-led, jointly funded, community-based which aims to provide a flexible domiciliary response to helping people whose behaviour challenges day-to-day service provision. Its aim is to provide alternative help using a systematic person centred approach to understand problems and produce practical solutions in the form of individual service plans. In essence, the team functions in support of 3 local SMHTs, ensuring service users needs are met within their own locality. (Sunderland has no mental handicap hospital). The team has a 6 place day service and 5 place community-based house. We also have plans to develop a 3 place respite care support house. These resources are being developed to provide back-up to support individual assessment and "treatment" interventions for clients based in the community, or returning from hospital care.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Brian Cooper

Position Team Leader

Address Riverthorpe
488 Hilton Road
Sunderland
SR4 8AJ

Tel 091 5642600

Other Informant(s) Mrs Denise Johnson
Top Grade Clinical Psychologist

Mrs Laura Eltringham
Residential Service Manager

Mrs Carol Payne
Day Services Manager

Interest

Documents Available to Information Exchange Operation policy (please use existing copy)
Team Leaflet (please use existing copy)

Other Material The Special Projects Team Plan for an Alternative Day Service (Spring 1990) available on request.

The Special Projects Team (Report - November 1990)

NOTE: A small charge may be made to recover our costs for printing and postage, etc.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 13

Date of Entry: April 1988

**Service/
Project
Name** An evaluation of the Mental Impairment Evaluation and Treatment Service (MIETS)

Place South East Thames Region

**Ordinary
Life
Principles** The Unit attempts to re-integrate clients with mild learning difficulties and challenging behaviours into the community.

**Start
Date:** February 1989

**End
Date:** 1992

Continuous?:

Base Unit

**Population
Served** Adults with mild learning difficulties and severe behavioural and/or psychiatric problems

**Geographical
Basis** South East Thames Region

**Agencies
Involved**

**Brief
Description** MIETS was set up by the South East Thames Regional Health Authority for assessment and treatment of people who experience mild learning difficulties and serious behavioural and/or psychiatric disorders. It is a short stay 13 bedded unit based at the Bethlem Royal Hospital. Referrals include requests for assessment and treatment of violent behaviours, psychiatric disorders, sexual difficulties and self injurious behaviours. The aim of the present study is to conduct a comprehensive evaluation of the unit on three levels:

- (1) client based
- (2) local district needs
- (3) economic

Information Exchange on Services for people with challenging behaviours

Informant:

Name Dr Julie Dockrell

Position Lecturer in Social Psychology

Address Department of Social Psychology
London School of Economics and Political Science
Houghton Street
LONDON
WC2A 2AE

Tel 071 955 7714

Other

Informant(s) Dr G Gaskell (Senior Lecturer in Social Psychology) Mr H Rehman (Researcher)

Interest Evaluation of services/service development

Documents Available Information Exchange Dockrell et al, Challenging Behaviours: problems, provisions and solutions in Dosen, A., Van Gennep, A., & Zwanikken, GJ (Eds) Treatment of Mental Illness and Behavioural Disorders in the Mentally retarded. Proceedings at the International Congress, may 3rd and 4th 1990. Amsterdam, the Netherlands, Leiden, the Netherlands. Logon publications

Other Material

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 14

Date of Entry: February 1990

Service/ Project Name Waltham Forest Health Authority Community Unit ; Services for people with a mental handicap. Psychology Department.

Place London, Waltham Forest

Ordinary Life Principles Yes

Start Date: 1987

End Date: 1991

Continuous?:

Base Both community and hospital based with expansion of the community service over time.

Population Served M.H. of all levels including children

Geographical Basis Waltham Forest, E11 - aprox. 220,000

Agencies Involved Social Services, Health Authority

Brief Description Reprovision for 190 remaining residents with plans for placement in community homes. Support for existing community hostels and houses. Development of a community service. Staff support and morale issues, retraining. Reminiscence exercise for leavers and friendship grouping philosophy. Introduction of a 1 to 1 crisis teams, behaviour training and specialist unit for challenging behaviour. Advocacy via APMH and volunteer group. Parent support.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Dr. Neil Egnal

Position Acting Clinical Psychologist

Address Leytonstone House
High Road
Leytonstone
London
E11 1HS

Tel 081 989 7701

**Other
Informant(s)**

Interest Psychologist, Head of Speciality, reprovision service, community and residential care

Documents Available to Information Exchange Waltham Forest Health Authority Community Unit Services for People with a Mental Handicap. Draft operational policy (6pp)

Other Material Information package available on request.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 15

Date of Entry: January 1989

Service/ Project Name Harrow Consortium for Special Needs

Place Stanmore, Middx.

Ordinary Life Principles The first house does not have people with challenging behaviour. Most subsequent houses will have. We are not following 'Ordinary Life' principles for all the houses.

Start Date: July 1988

End Date:

Continuous?: Yes

Base Community based

Population Served Adults who have lived in long-stay mental handicap hospitals, but also some people with learning difficulties from the local community. All are Harrow residents or ex-Harrow residents who have lived in hospitals since moving from Harrow.

Geographical Basis The London Borough of Harrow (aprox. 200,000)

Agencies Involved Harrow consortium for special needs - social services support workers, consortium worker to deal with issues. MENCAP and Health Authority and Paddington Churches Housing, Brent Peoples Housing Association and Harrow Local Authority (housing, social services and representative of chief executive) are all the bodies making up the consortium.

Brief Description The first house was opened in July 1988 for four people. The second in November (a flat and an adjacent house) for a total of seven people - one person in each adjacent property has challenging behaviour. Individuals moving to ordinary houses will long-stay hospitals will have spent 12 to 24 months at a halfway house (4 Gordon Avenue) where detailed (HALO) assessments are made and IPPs drawn up and put into practice. Individuals are fully involved in IPP meetings even if they are severely handicapped. The meeting may use photographs or may be held in a less formal setting with a minimum of professionals to facilitate this. The focus of work at 4 Gordon Ave is on helping individuals to adapt to life in small groups within a suburban community. There is a social services working party on advocacy and plans are being made to develop self-advocacy schemes within the department. The group manager and support workers have their office base at 4 Gordon Avenue and work very closely with staff there. The group manager arranges visits for new support staff to all relevant agencies, eg. hospitals, ATC, etc. plus training on values, normalisation, issues related to violence; HALO, IPPS, transitions, institutionalisation, and team building. Staff support is from the group manager plus Gordon Avenue staff. Staffing at the houses reflects individual and group needs - the second property will therefore have higher staffing levels and a higher ratio of social work grade staff/social work all first grade staff. All staff are called support workers. There will be a core staff team at each house within a wider framework with flexibility to allow some staff movement between houses.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Stephen Frewer

Position Group Manager

Address 4 Gordon Avenue
Stanmore
Middx

Tel 01 954 8866

**Other
Informant(s)**

Interest Group Manager of the Houses in the Community

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 16

Date of Entry:

Service/ Project Name Supported Integration of clients into the community. Client Centred.

Place Warwickshire

Ordinary Life Principles Yes

Start Date: March 1991

End Date:

Continuous?:

Base Community-based

Population Served Adults who exhibit challenging behaviour

Geographical Basis South Warwickshire - total population 250,000

Agencies Involved Health Authority

Brief Description 1. Assessment and intervention service for individual clients living in the community and in hospital. 2. Contracted service to facilities/teams who care for more than one individual who exhibit challenging behaviour. Staff support, management of incidents, long term strategies with clients explaining constructive and not behavioural reducing methods. 3. Enable service to individuals who have been excluded from community facilities - aim of supported integration. 4. Staff training - especially workshops in the management of incidents. 5. Applied research, eg. sensory integration and effect on challenging behaviour.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Malcolm Gentry

Position Programme Director

Address South Warwickshire Health Authority
Community Health Offices
Alcester Road
Stratford
Warwickshire
CV37 6PW

Tel 0789 269264 Ext 171

**Other
Informant(s)**

Interest Clinical Psychologist and Manager Co-ordinator of Challenging Behaviour Team.

Documents Available to Information Exchange Code of practice (available from authority) McDonnell et al (1991). Series of three articles in 'Mental Handicap' or Staff Training Vol 19 June/September/December

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 17

Date of Entry: January 1991

Service/ Project Name Tanners Wood Close is a joint funded residential project

Place Hertfordshire

Ordinary Life Principles Yes

Start Date: March 1991

End Date:

Continuous?: Yes

Base Community based

Population Served A new residential 'neighbourhood' 5 dwellings each serving different needs of particular 'groups' of people with a mental handicap

Geographical Basis Hertfordshire

Agencies Involved Health, Social Services (joint funded)

Brief Description Operational policy available on request.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Geoffrey German

Position Assistant Officer in Charge

Address 3 Tanners Wood Close
Abbots Langley
Watford
Hertfordshire
WD5 OHR

Tel 0923 270270

**Other
Informant(s)**

Interest Residential care in a new local authority project

**Documents Available
to
Information
Exchange** Operational Policy enclosed

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 18

Date of Entry: February 1990

**Service/
Project
Name** Allen Terry Day Unit

Place Reigate

**Ordinary
Life
Principles** Yes

**Start
Date:**

**End
Date:**

Continuous?: Yes

Base Community

**Population
Served** Anyone whose behaviour has prevented them from obtaining day-time occupation

**Geographical
Basis** South-East Thames Health Auhtority

**Agencies
Involved** NHS primarily - but multidisciplinary, so Social Services, Voluntary Agencies, Families.

**Brief
Description**

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Ann Hames

Position Senior Clinical Psychologist/Manager

Address Ellen Terry Day Unit
9 Oak Road
Reigate
Surrey
RH2 OBP

Tel 0737 248744

**Other
Informant(s)**

Interest Using non-punitive psychological methods when working with our clients

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 19

Date of Entry: March 1990

**Service/
Project
Name** A project researching aggressive behaviour by people with learning difficulties

Place Bristol

**Ordinary
Life
Principles** As set out in 'Facing the Challenge'

**Start
Date:** June 1987

**End
Date:** August 1991

Continuous?: Proposed August
1992

Base University of Bristol, Norah Fry Research Centre

**Population
Served** Children, teenagers and adults with severe learning difficulties who present aggressive
behaviour

**Geographical
Basis** South West Regional Health Authority

**Agencies
Involved** Education, Social Services, Hospital Service, Private and Voluntary Agencies

**Brief
Description** The research is specifically concerned with the study of aggressive behaviour by people with learning difficulties. The project is funded for a four year period in two stages : the first stage is concerned with the nature, extent and circumstances of aggressive behaviour; in the second stage, the effectiveness of treatments and interventions intended to alleviate the difficulties will be evaluated.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Phillip Harris

Position Research Associate

Address University of Bristol
Norah Fry Research Centre
32 Tyndall's Park Road
Bristol
BS8 1PY

Tel (0272) 238137 ext. 225

Other Informant(s) Dr. Oliver Russell

Interest As researchers and practitioners working on a project commissioned by the DHSS

Documents Available to Information Exchange Harris, P. and Russell, O. (1989) The prevalence of aggressive behaviour among people with learning difficulties (mental handicap) in a single health district. Interim report. University of Bristol: Norah Fry Research centre.

Information Exchange Harris, P. and Russell, O. (1989) The prevalence of aggressive behaviour among people with learning difficulties (mental handicap) in a single health district. Second report. University of Bristol: Norah Fry Research centre.

Other Material A brief description of the project so far is attached.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 20

Date of Entry: January 1989

**Service/
Project
Name** Ordinary Housing Scheme

Place South Huddersfield

**Ordinary
Life
Principles**

**Start
Date:**

**End
Date:**

Continuous?: Yes

Base Community-based, ordinary housing project

**Population
Served** "special needs", "mental handicap", "challenging behaviour", "physical handicap"

**Geographical
Basis** South Huddersfield

**Agencies
Involved** The Church of England Children's Society
Kirklees Social Services

**Brief
Description** The project is an Ordinary Housing Scheme, based in South Huddersfield and catering for a group of 12 young people who have a variety of "special needs"

The scheme is extremely well supported materially by The Children's Society.

We would like to think that we operate within NORMALISATION principles.

We use IPPs for individual needs.

The C.E.C.S. is very committed to staff training, as I am.

Consumer representation is fairly good, but could be improved. Advocacy, again, could be improved upon, but is at an acceptable level, bearing in mind the variety of needs the young people have, and what they can do for themselves.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Matthew Higgs

Position Project Leader

Address 25 Dark Lane
Almondbury
Huddersfield
West Yorkshire
HD4 6SE

Tel 0484 531965

**Other
Informant(s)**

Interest Planner/Social Worker/Manager

Documents None, as yet
Available
to
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 21

Date of Entry: October 1988

**Service/
Project
Name** Pilot Team

Place Newcastle-upon-Tyne

**Ordinary
Life** Proposal for "pilot team" for two years

Principles Yes

**Start
Date:** Unsure, possibility of
finance money from
April 1989

**End
Date:**

Continuous?:

Base Community-based

**Population
Served** 4 workers - 2 will work with people who have been frequently admitted to psychiatric units, 2 will work with people who are at risk of being admitted, identified by psychiatrist and psychologist.

**Geographical
Basis** Newcastle-upon-Tyne (West side) approx. 145,000.

**Agencies
Involved** Child psychology + psychiatry

**Brief
Description** Pilot project two years. Four workers, supervised by a clinical psychologist liaising with a psychiatrist. Workers will work on a one-to-one basis, one client at a time. Supervision will be weekly. On-going evaluation by workers and psychologist. Overall monitoring by multidisciplinary steering group comprising members of joint management group for mental handicap services in Newcastle (S.S, health and education). Aim of intervention is to reduce necessity for admission to hospital and facilitate integration into leisure and occupation facilities, so that eventually workers can pull out. If successful, hope that teams can be established city-wide.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Morag Hunter

Position Clinical psychologist

Address Sanderson Centre
Brackenfield Road
Gosforth
Newcastle-upon-Tyne

Tel 091 285 9417

**Other
Informant(s)**

Interest Clinical psychologist

Documents Further information available on request
Available
to
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 22

Date of Entry: March 1990

**Service/
Project
Name** Services for people with a learning difficulty

Place Guys and Lewisham NHS Trust

**Ordinary
Life
Principles** Yes

**Start
Date:**

**End
Date:**

Continuous?: Yes

Base Community-based

**Population
Served** 320,000

Geographical

Basis North Southwark and the whole of the Borough of Lewisham

Agencies

Involved Guys and Lewisham Trust

**Brief
Description** A team of workers who work specifically with people who have challenging needs and they work alongside a support team enabling clients to maintain their place in the community settings.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Theresa Joyce

Position Top Grade Clinical Psychologist

Address Grove Park Hospital
Marvels Lane
Grove Park
LONDON
SE12 9PD

Tel 081 857-1191

**Other
Informant(s)**

Interest Developing systems to support people in ordinary settings

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 23

Date of Entry: January 1989

**Service/
Project
Name** 'Visions and initiatives in services for people' project

Place Southampton

**Ordinary
Life
Principles** Yes

**Start
Date:** 1 April 1988

**End
Date:** 3 Years

Continuous?:

Base Community based

**Population
Served** people who have a severe learning difficulty and also present severe challenges to services.

**Geographical
Basis** 163, 818

**Agencies
Involved** Health funded but we work across agency

**Brief
Description** The primary function of the V.I.P team is one of supporting people who present challenges to the service. By providing intense support to people with challenging behaviour and carers the educational support team should enhance ordinary services and enable joint workable solutions to be found. We offer "hands-on" support, advice, education through role modelling and formal teaching, and a resource of information and materials. referalls for all these services can be made direct to the team. Individual work is planned/implemented on a contractual basis with the client involved at all stages

Information Exchange on Services for people with challenging behaviours

Informant:

Name Murray Kidgell

Position Project Worker

Address Fareham and Gosport Resource Centre
PO Box 21
Sarisbury Green
Southampton
SO3 6ZD

Tel 0489 578899

**Other
Informant(s)**

Interest

**Documents Available to
Information Exchange** Operational policy can be forwarded shortly

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 24

Date of Entry:

Service/ Project Name Additional Support Team

Place Wesham Park Hospital

Ordinary Life Principles Yes

Start Date: October 1990

End Date:

Continuous?:

Base Community-based

Population Served Individuals with a severe learning disability over 18 years who challenges our service.

Geographical Basis Blackpool, Flyde and Wyre

Agencies Involved Social Services, health, voluntary, private.

Brief Description The project is basically aimed at providing a service for people with a severe learning disability who display challenging behaviour within their usual area. A team has been developed to meet this service needed within the past twelve months. The details of this project are rather extensive, and perhaps could be related at a later date. Initiatives are ongoing in regard to consumer representation, and advocacy at a divisional level. Working parties are ongoing and active throughout the area in regard to a variety of topics, including self advocacy, future role of day centres, individual planning profound handicap, short term care provision, induction for staff, etc. Staff training initiatives are planned by using the insights into challenges package. As a team we have arranged, for example, a 2 day workshop with Dr. Herb Lovett for June 1992. We would be pleased to relate information in detail as regard to the above information if required.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs Donna King

Position Additional Support Team

Address Wesham Park Hospital
Derby Road
Wesham
Lancashire

Tel 0253 303174

**Other
Informant(s)**

Interest Additional Support Officer, also in team, Team Leader, Social Worker, Assistant, Psychologist.

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 25

Date of Entry: January 1989

**Service/
Project
Name** Bassetts Centre

Place Orpington, Kent

**Ordinary
Life** With some reservations about resource limitations influencing implementation

Principles Yes

**Start
Date:** April 1988

**End
Date:** ongoing - several
different projects

Continuous?: Yes

Base 1. Community Based
2. Unit-based

**Population
Served** People (adults) with severe handicap and severely challenging behaviour

**Geographical
Basis** 300,000 - Borough of Bromley

**Agencies
Involved** Primarily NHS, increasing joining planning developing for the future

Brief Local IP system operating.
Description Special Development Team (University of Kent) involved in project for 2 houses for people with severe handicap and challenging behaviour.
One-week induction programme for staff
Homeleaders to receive specific training in staff support, teamwork, effective meetings, risk-taking issues, quality assurance.
Parents involved in IP, one advocate who has dropped out - plans to involve others - difficult to find.
Quality assurance and service evaluation process being developed.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr C. D. Lambert

Position Top Grade Psychologist

Address Bassetts Centre
Acorn Way, Off Starts Hill Road,
Farnborough
Orpington
Kent
BR6 7WF

Tel 0689 53388 ext. 269

**Other
Informant(s)**

Interest Psychologist - involved in supporting existing services and developing new services for people with challenging behaviour throughout Bromley Borough.

Documents Available to Information Exchange Operational policy for projects with S.D.T being revised at present

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 26

Date of Entry: March 1990

**Service/
Project
Name** Special Development Team

Place Canterbury, Kent

**Ordinary
Life**

Principles Yes

**Start
Date:** December 1985

**End
Date:** December 1990
(at present)

Continuous?:

Base Community based. Peripatetic team based at the University of Kent

**Population
Served** People with severe learning difficulties and challenging behaviour who are served by statutory agencies within SETRHA area.

**Geographical
Basis** 3.6 million, SE London, Kent, East Sussex

**Agencies
Involved** 13 DHAs, 10 SSDs

**Brief
Description** Peripatetic team to support local services in developing and supporting individualised community-based services for people with severely challenging behaviour. (38 over 5 years from 3.6 million) million)

Information Exchange on Services for people with challenging behaviours

Informant:

Name Peter McGill

Position Senior Lecturer, Diploma in the Applied Psychology of Severe Mental Handicap

Address Special Development Team
Centre for the Applied Psychology of Social Care
The University
Canterbury
Kent
CT2 7LZ

Tel 0227 472086

**Other
Informant(s)**

Interest Service development for people with severe learning difficulties and challenging behaviours :
analysis and intervention research.

Documents Published material:

Available

to Emerson, E., et al. (1987) Developing services for people with severe learning difficulties and
Information challenging behaviours. Canterbury : Institute of Social and Applied Psychology, University of
Exchange Kent. Emerson, E., et al. (1987) Challenging behaviour and community services 1:
introduction and overview. *Mental Handicap*, 15, 166-169.
Emerson, E., et al. (1988) Challenging behaviour and community services 2: Who are the
people who challenge our services? *Mental Handicap*, 16, 16-19
Special Development Team (1988) Annual report : 1986. Canterbury : Centre for the Applied
Psychology of Social care, University of Kent.
Toogood, et al. (1988) Challenging behaviour and community services 3 : planning
individualised services. *Mental Handicap* 16, 70-74.
Cummings, et al. (in press) Challenging behaviour and community services 4 : establishing
individualised services. *Mental Handicap* 16.
Developing local services for people with a severe mental handicap and severe problem
behaviour (attached update).

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 27

Date of Entry: March 1990

Service/

Project Name Developing an Effective Service in the Yorkshire Region for People Requiring Secure Provision and for Those with Challenging Behaviours. Policy Guidance - April 1989.

Place Yorkshire Health

Ordinary Life Principles Within context of Regional Policy and strategic planning framework.

Principles Yes

Start Date:

End Date:

Continuous?: Yes

Base The thrust of our policy is toward community-based services - including services for people with challenging behaviours

Population Served 3.6 million in 17 districts

Geographical Basis

Agencies Involved Policy seeks to integrate the work of all agencies - statutory and voluntary

Brief Description The policy guidance provides a framework within which individual District Health Authorities and Yorkshire Health can collaborate with other agencies, and with each other, to develop effective services. Secure provision is seen as just one part of a comprehensive service for people with a mental illness, learning disability, or acquired brain damage who represent challenges to service providers. Service principles are based on John O'Brien's Five Accomplishments and the policy focuses on behaviour rather than aetiology.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Gerry Mallon

Position Policy Development Manager

Address Priority Services Group
Yorkshire Regional Health Authority
Park Parade
Harrogate
HG1 5AH

Tel 0423 500066 ext. 2114

**Other
Informant(s)**

Interest The Priority Services Group at Yorkshire Health exists to promote better service for people with learning disabilities, physical disabilities, mental health problems and the health problems of old age.

Documents Available to Information Exchange Developing an Effective Service in the Yorkshire Region for People Requiring Secure Provision and for Those with Challenging Behaviours (April 1989).
to
Accommodation for Long term Care (September 1988)

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 28

Date of Entry: January 1989

**Service/
Project
Name** Ashington Road Rehabilitation and Support Centre

Place Southend

**Ordinary
Life
Principles** It attempts to rehabilitate people from hospital who have challenging behaviour into the community

Yes

**Start
Date:** May 1988

**End
Date:**

Continuous?: About 2 years for each client

Base Community based. Intensively staffed

**Population
Served** People in long stay hospitals who are to return to our district who may be hard to place because of challenging behaviour or who may need a period of intensive training.

**Geographical
Basis**

**Agencies
Involved** Health then eventually Social Services and voluntary

**Brief
Description** Three houses and one bungalow. Not more than three people in each house. Activity centre which the individuals can use that can prepare them for using community facilities. Sited in the community. Using community facilities. Staff will be involved in encouraging integration, choice, self-advocacy and we hope to move the client on to a less intensively staffed accommodation in the community.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Peter Martin

Position Home Leader

Address Pinetree Place
35a-36d Ashingdon Road
Rochford
Essex
SS3 8UY

Tel 293562

**Other
Informant(s)**

Interest Planner and manager

Documents Operational policy - available on request
Available
to
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 29

Date of Entry: March 1990

**Service/
Project
Name** Sense in the Midlands

Place Birmingham

**Ordinary
Life
Principles** Well, I suppose so. We seek to provide the skills base and preparation for a community based service to succeed.

**Start
Date:**

**End
Date:**

Continuous?: Yes

Base Unit-based

**Population
Served** Deaf-blind young adults, presenting severe learning difficulties and challenging behaviours

**Geographical
Basis** England and Wales

**Agencies
Involved** Voluntary agency. Funding from DHSS, Social Services, RHA and DHA's

**Brief
Description** Provide flexible length rehabilitation/habilitation programmes for deaf-blind young adults, almost all of whom have lived in mental handicap hospitals. Targetted on those who present the most challenging behaviours and severest learning difficulties. Very high staffing levels, training in communication skills, individual assessment and related skills. Students live in 'flats' for 5 students - learning relevant self-care skills and communications skills to enable them to move into appropriate community-based provision. Training period (aprox. 5 years) involves planning with home authority for future placement.

Futher details available, if required, from:

Sense in the Midlands
4 Church Road
Edgbaston
Birmingham
B15

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Malcolm Matthews

Position Director of Welfare and Information

Address SENSE
311 Grays Inn Road
London
WC1X 6PT

Tel 071 278 1005

**Other
Informant(s)**

Interest Responsible for service development for deaf-blind people

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 30

Date of Entry: January 1989

**Service/
Project
Name** Foremost Programme

Place Brighton

**Ordinary
Life
Principles** Yes

**Start
Date:** 1985

**End
Date:**

Continuous?: Yes

Base Community-based

**Population
Served** Young people with severe or profound learning difficulties, some of whom have severe challenging behaviour

**Geographical
Basis** Brighton Health Authority - aprox. 250,

**Agencies
Involved** Brighton Health Authority
East Sussex County Council

**Brief
Description** The foremost programme is run jointly by BHA and ESCC. The BHA-managed part of the programme consists of five ordinary houses spread around the area. Each house is the permanent home of four or five young people, mostly in their early 20's. All have severe learning difficulties with additional physical disabilities or challenging behaviour, and everyone living in the houses was previously cared for in a small "children's" hospital which had a 10 place unit for "behaviour modification", working with children with severely challenging behaviour. The houses are staffed on ratios of 9.75 or 10.75 wte to 4 or 5 clients plus 15% relief budget. A comprehensive IP system is in place. There are 3 staff development officers in the programme. We are failing to provide any support with advocacy for individuals.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Ruth Merchant

Position Residential Manager

Address New Sussex Hospital
Windlesham Road
Brighton
Sussex
BN1 3AS

Tel 0273 725351 ext. 150

**Other
Informant(s)**

Interest As residential manager of ordinary housing services for young people

Documents Operational policy
Available Sample recruitment package sent to candidates
to copy of paper re: physical environment and challenging behaviour
**Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 31

Date of Entry: April 1988

**Service/
Project
Name** Special Needs Project

Place London, Hammersmith and Fulham

**Ordinary
Life
Principles** But still mostly at planning stage while meeting the needs of the individuals in the community.

**Start
Date:**

**End
Date:**

Continuous?: Yes

Base Community-based. At present we are trying to resist health and medics who state we require a 15-bedded unit.

**Population
Served** Special needs project (about 15 people have been identified)

**Geographical
Basis** Hammersmith and Fulham. Aprox. 250,000.

**Agencies
Involved** Social services, health, voluntary organisations, families.

**Brief
Description**

1. A needs led service
2. Programme design sessions for each client; ie: who are the people; what are their needs; what does it take to meet their needs
3. 'Ordinary Life' philosophy and normalisation
4. Pushing for a peripatetic team
5. Complete inservice training, ongoing induction and core course.
6. Planning is psychologist led
7. No consumer participation (parents only) sadly as yet but they attend their IPPs.
8. We are attempting with NWRHA to bring on an advocacy scheme
9. Great resistance from medical and nursing colleagues who want a 15 bedded unit (critical mass)
10. Using Kent's model where possible
11. Everyone is identified
12. Taking a constructional approach.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs Helen Nightingale

Position Principal Clinical psychologist

Address 48 Glenthorne Road
Hammersmith
London
W6

Tel 01 748 7733

**Other
Informant(s)**

Interest Psychologist, planner and manager of services to people with learning difficulties

**Documents
Available
to
Information
Exchange**

**Other
Material** 1. An inservice training manual for new staff in community services for people with mental handicap (Helen Nightingale); 2. Evaluation of an inservice training model (being written); 3. Operational policies for a comprehensive service to people with a mental handicap - Residential; vocational (unique in terms of new models for service delivery); leisure and recreation; community support workers; consortium for housing arrangements between health, social services and housing associations; specialist services ie: CMHT; 4. Special needs project (in the writing stage); 5. We are experienced now in staff recruitment and policies. We have taken on over 60 staff and all have gone through 6 months of inservice training.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 32

Date of Entry: February 1990

Service/ Project Name Support Team (Challenging Behaviour)

Place Birmingham

Ordinary Life Principles Yes

Start Date: 1 August 1989

End Date: None

Continuous?: Yes

Base Based at Chelmsley Hospital but working in a variety of settings - Hospital Day Services, with the Admissions Unit, providing advice and guidance to other teams in the hospital, and working also in community settings with clients referred to us.

Population Served North East Warwickshire - population approximately 200,000

Geographical Basis Any client who lives within North East Warwickshire Health Authority boundaries, or who come into the Admission Unit (a resource shared between several authorities).

Agencies Involved Health Service

Brief Description See attached sheet

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Phillip Noyes

Position Leader, Support Team (Challenging Behaviour)

Address Northgate Centre
Chelmsley Hospital
Marston Green
Birmingham
B37 7HL

Tel 021 779 6981 Ext. 232

**Other
Informant(s)**

Interest As a nurse, advisor and person with actual case load

Documents Available to Information Exchange Operational policy document still under preparation

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 33

Date of Entry: April 1988

Service/ Project Name Community Mental Handicap Services

Place London, Hammersmith and Fulham

Ordinary Life Principles Yes

Start Date: 1984 (domicillary)
1987 (residential)

End Date:

Continuous?: Yes

Base Community-based. Our residential homes are based on the use of ordinary houses and making use of the generic services available to the general population

Population Served We serve the adult population with learning difficulties

Geographical Basis London Borough of Hammersmith and Fulham

Agencies Involved NHS, LA, Social Services, ILEA and voluntary organisations

Brief Description See attached operational policy

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Abdool W. Peerbux

Position Senior Nurse/Residential services Co-ordinator

Address Community Mental Handicap Services
48 Glenthorne Road
Hammersmith
LONDON
W6

Tel 01 748 7733

**Other
Informant(s)**

Interest Appropriate community based services (residential and domicillary) with appropriate level of practical advice and support are available to the carers and staff. Exchange of information on good practice.

Documents Available to Information Exchange Riverside Health Authority, Community Unit West. Residential Services for People with Mental Handicaps in Ordinary Houses. Operational Policy (11pp.)

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 34

Date of Entry: January 1989

**Service/
Project
Name** Psychological Services Centre

Place Coatbridge

**Ordinary
Life
Principles** See paper enclosed

**Start
Date:**

**End
Date:**

Continuous?:

Base Identifying appropriate approaches

**Population
Served** Children with learning difficulties who present challenges to services

Geographical

Basis Project is to examine Scottish situation

**Agencies
Involved** Scottish Educational Department
Regional Psychological Services

**Brief
Description** Present project aim:
- survey 'the problem'
- survey literature
- make recommendations

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Gordon Phillips

Position Senior Educational Psychologist

Address Psychological Services Department
109-111 Dunbety Road
Coatbridge

Tel 0236 33371

**Other
Informant(s)**

Interest (a) Psychologist providing L.E.A. Service
(b) Research project, Scottish Education Department

Documents Available Challenging behaviour; Severe Behaviour Problems in Children who have Mental Handicaps
(on request)
to
Information Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 35

Date of Entry: January 1988

Service/ Project Name Unit and special team

Place Cranham, Glos

Ordinary Life Principles Not fully at present - the service is developing and many issues need addressing
Yes

Start Date: Early 1986

End Date:

Continuous?: Yes

Base Unit based, and other.
There are plans in progress to extend the service, probably with a special team.

Population Served People with mild to moderate learning difficulties and challenging behaviour

Geographical Basis Gloucester and Cheltenham Health Districts health fund the unit

Agencies Involved

Brief Description An operational policy for the unit-based service is being compiled. Plans are also being made to extend the service with a 'special team' and an outline plan is being put together.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Ms. Catherine Pope

Position Senior Clinical Psychologist

Address The Buckholt
Cranham
Glos.
GL4 8HD

Tel 0452 864327

**Other
Informant(s)**

Interest As a clinical psychologist, I am interested in behaviour changes and advancement of quality of life for people with challenging behaviour

Documents Available to Information Exchange An operational policy for the unit-based service is being compiled. Plans are also being made to extend the service with a "special team" and an outline service plan is being put together.

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 36

Date of Entry: April 1990

Service/Project Name A survey of the prevalence and characteristics of people with mental handicap and severe behaviour problems.

Place Manchester

Ordinary Life Principles N/A

Start Date:

End Date:

Continuous?: Yes

Base N/A. Se attached sheet

Population Served

Geographical Basis Area of North-Western Regional Health Authority

Agencies Involved Health, Social Services and Education Authorities within the area of seven District Health Authorities. Funded by DHSS

Brief Description A survey of the prevalence and characteristics of people with mental handicap and severe behaviour problems in seven Health Districts in the North-West Region. Linked to a main survey are interviews with some parents of individuals who show behaviour problems, a number of detailed case studies of individuals, and some review of the policy/service context in the Districts.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs Hazel Qureshi

Position Research fellow

Address Hester Adrian Research Centre
University of Manchester
M13 9PL

Tel 061 275 3338

Other Informant(s) Project Director : Professor Chris Kiernan

Interest As a researcher on this Centre's challenging behaviour project

Documents Available to Information Exchange List of available papers attached.

Other Material

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 37

Date of Entry: April 1988

Service/ Project Name Community residential service

Place South-West Surrey (Guildford and Waverley)

Ordinary Life Principles Yes

Start Date: Current community residential service started May 1986

End Date:

Continuous?: Yes

Base Community-based

Population Served Any person with or without challenging behaviour living in geographical area of S.W. Surrey

Geographical Basis

Agencies Involved S.W. Surrey HA

Brief Description S.W. Surrey currently has 6 residential houses housing 50 people - some of whom exhibit challenging behaviour. We are in the process of bringing over 80 people back out of a nearby institution into their own area - many of these people show aspects of difficult and challenging behaviour. Each house will be well staffed and have intensive staff support. Those staff will work alongside the residents and will take due account of individual wishes and needs and self advocacy, etc.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Derek Rogers

Position Operational Services Manager

Address Buryfield Clinic
61 Lawn Road
Guildford
Surrey

Tel (Guildford) 33671

**Other
Informant(s)**

Interest Service manager, mental handicap services. Managing residential services, CMH Nurses, Day Centre (NHS)

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 38

Date of Entry: March 1990

Service/ Project Name Multi-agency service development for people with Challenging Behaviour

Place Farnham

Ordinary Life Principles Community based needs led service development concentrating on the individual

Start Date:

End Date:

Continuous?: Yes

Base Community

Population Served

People with learning difficulties who present a variety of challenges

Geographical Basis North East Hampshire and West Surrey. Numbers of potential clients yet to be finally determined; would also include those people currently placed out this year.

Agencies Involved West Surrey and NE Hampshire HA, Surrey and Hampshire Social Services

Brief Description The list below represents some initiatives currently being developed:

Life planning

Client questionnaire about where they would like to live

Development of an in-service training department specifically for services related to people with learning difficulties

Appointment of clinical nurse specialist: Appointment of a service manager for people with challenging behaviour

Development of service management board - multi-agency

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Richard Roynane

Position Acting Deputy Operational Manager

Address Greenfield
Bardsley Drive
Weydon Lane
Farnham
Surrey

Tel 0252 710505 Ext. 204

**Other
Informant(s)**

Interest Service Manager and Clinical Nurse Specialist in Behaviour modification

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 39

Date of Entry: March 1990

**Service/
Project
Name** Services for People with Challenging Behaviour

Place London, Tower Hamlets

**Ordinary
Life
Principles** Attempts to

**Start
Date:** December 1986

**End
Date:**

Continuous?: Yes

Base Day Unit-based and some outreach work including evening and weekends

**Population
Served** People with learning difficulties and challenging behaviour

**Geographical
Basis** Tower Hamlets Health Authority (aprox. 150,000)

**Agencies
Involved** Multidisciplinary. DHA; Community Team for People with Learning Difficulties.
Behavioural Advisers currently employed as part of the Psychology Team. SSD and DHA:
Joint Development Group

**Brief
Description** See report mentioned overleaf

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Judith Samuel

Position Acting Principal Clinical Psychologist, Directorate for People with Learning Difficulties

Address 130 Stewardstone Road
London
E2 9HN

Tel 081 981 7425

Other Informant(s) Linda Buchan, Directorate for People with Learning Difficulties

Interest Planning and development of comprehensive services

Documents Available to Information Exchange A document is currently being written entitled "Lessons learned from the development of services in Tower Hamlets for People with Learning Difficulties and Challenging Behaviour - 1986-1990"

Other Material Operational Policies 1986, 1987, 1988 National Development Team Report on Tower Hamlets (1989)

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 40

Date of Entry: February 1990

**Service/
Project
Name** Special Interest Group - People with Challenging Behaviour

Place Pontyclun, Mid-Glamorgan

**Ordinary
Life
Principles** Details to be worked out

**Start
Date:** Spring 1989

**End
Date:**

Continuous?: Yes

Base Community based

**Population
Served** People with mental handicap and challenging behaviour

**Geographical
Basis** Half million

**Agencies
Involved** Health, Education, Social Services, Voluntary, Parents

**Brief
Description** Still in planning stage to:
Develop services and support systems to enable people with challenging behaviour to live in their home localities

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. G. S. Smith

Position Senior Clinical Psychologist

Address Psychology Department
Hensol Hospital
Pontyclun
Mid Glam
CF7 8YS

Tel 0443 237373 Ext. 3436

**Other
Informant(s)**

Interest Chairperson Special Interest Group in Mid-Glamorgan, People with Challenging Behaviour.
Member of Central Joint Planning Team - Subgroup, People with Challenging Behaviour

Documents Nothing available as yet.
Available
to
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 41

Date of Entry: 1990

**Service/
Project
Name** Support team for people with a learning difficulty who display challenging behaviour

Place Blackburn

**Ordinary
Life
Principles** Yes

**Start
Date:** April 1990

**End
Date:** None

Continuous?: Yes

Base Community-based

Population

Served Adults (over 16 years of age) with a learning difficulty and whose behaviour is such that it is difficult for them to be supported by the people who relate to them directly in places where they spend and live their lives.

Geographical

Basis Serving Blackburn, Hyndburn and Ribble Valley Health District or Division 5 (Social Services)

**Agencies
Involved** Health/Social Services and within the management team : Health, Social Services, parent rep, and voluntary services representative.

**Brief
Description** Providing a community based outreach service for people with a learning difficulty and who present with challenging behaviours. A multi-disciplinary team including Team Leader, Nurse, RCO 5, Social Worker, Psychologist, 4 Nursing Assistants, RCO 1 and Clerical Support. There is line management accountability to the Team Leader for all team members. The function of the team will be to provide a specialist outreach support service to parents, carers, professional staff, as well as to the [erson displaying the challenginf behaviour. The field work service will be offered wherever the challenging behaviour is identified. The role of the team will be to enhance existing resources of support and not replace them. All resources input will be on time limited contractual basis. All approaches and interventions will be guided by the principle of normalisation and the 'Ordinary Life' paper. The team will provide: i) A community based outreach service ii) An out of hours 'on call' service to deal with crisis/emergency situations iii) A 3 bed short stay facility for use as part of a planned programme to return someone to the community.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr John Smith

Position Team Leader

Address c/o Community Mental Handicap Team
Blackburn, Hyndburn and Ribble Valley Health Authority
15 Ballantrae Road
Blackburn
BB1 2EZ

Tel 0254 682908

**Other
Informant(s)**

Interest Nurse

Documents Available See operational policy (draft 5)
Information Exchange to Blackburn Hyndburn and Ribble Valley Health Authority and Social Services Division 5

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 42

Date of Entry: January 1988

**Service/
Project
Name** Provision of a Service for People whose Behaviour presents a Challenge to the System

Place Hillingdon, Middx.

**Ordinary
Life
Principles** In planning the document for service managers. 'Facing the Challenge' was used as our 'bible'

**Start
Date:** Skeleton service started
June 1987

**End
Date:**

Continuous?: Yes

Base Community-based

**Population
Served** Anyone who lives in the community with a mental handicap who represents a challenge to the existing services.

**Geographical
Basis** Population: 232,000
People with a learning difficulty : 750 aprox.

**Agencies
Involved** Social Services and Health

**Brief
Description** Enclosed is the document presented to senior managers. The document only sets out the 'bones' of the proposed service and has been put together by members of staff working in Hillingdon with people whose behaviour presents a challenge to the existing resources. Bearing this in mind the financial restrictions we all face, the group looked very closely at resources that were available.

The group is now working on putting some 'meat on the bones' as the project was given the go-ahead by senior managers.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs Monica Spargo

Position Officer in Charge

Address 3 Colham Road
off Royal lane
Hillingdon
Middx.
UB8 3UR

Tel Uxbridge (0895) 71245

**Other
Informant(s)**

Interest Residential Manager/Planner

Documents See under 'brief description'
Available
to
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 43

Date of Entry: February 1990

**Service/
Project
Name** Intensive Support Team

Place County of Clwyd

**Ordinary
Life
Principles** Yes

**Start
Date:** 1 September 1989

**End
Date:**

Continuous?: Yes

Base Community-based peripatetic team with offices at Broughton Hospital

**Population
Served** Persons with a mental handicap who display challenging behaviours who live or have a right to live within the geographical boundaries of the county

**Geographical
Basis** Co-terminus agency boundaries

**Agencies
Involved** Funded under AWS; Health Authority, Social Services, Education, Voluntary Sector, University College of North Wales

**Brief
Description** A peripatetic team established to provide an intensity of relevant supports to local staff and carers is sufficient to prevent institutional admissions arising out of challenging behaviour; develop the quality of existing community-based provision for people who display challenging behaviour; maintain people in their own homes and communities; re-settle people previously institutionalised into high quality, tailor made services.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Sandy Toogood

Position Team Leader/Research Fellow

Address Broughton Hospital
Broughton
Clwyd

Tel 0244 815455

**Other
Informant(s)**

Interest Developing effective methods of training staff to work in ways which are consistently helpful to clients, especially facilitating engagement without creating potentially aversive conditions which may lead to the displaying of challenging behaviours

Documents Available to Information Exchange An operational policy and brochure will be produced early in 1990. Research and evaluation is also planned.

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 44

Date of Entry: March 1990

**Service/
Project
Name** Working Party of Local Joint Planning Team (Mental Handicap)

Place Ealing

**Ordinary
Life
Principles** Not project but working party

**Start
Date:** January 1989

**End
Date:**

Continuous?: Yes, to set up
a service

Base Community-based

**Population
Served** Those persons whose challenging behaviour excludes them from service.

**Geographical
Basis** Borough of Ealing

**Agencies
Involved** Health, Education, Social Services

**Brief
Description** The working party is a sub-group of Local Joint Planning Team (Mental Handicap) at a beginning stage of clarifying work and how a service can be provided.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs. Alison Unvala

Position Social Worker

Address St. Ann's School
Springfield Road
Hanwell
London
W7 3JP

Tel 01 567 6291

**Other
Informant(s)**

Interest Social Worker

**Documents
Available
to
Information
Exchange**

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 45

Date of Entry: April 1988

**Service/
Project
Name** Lifesharing Project

Place Burnley

**Ordinary
Life
Principles** This is a "life sharing" project providing care for one person with challenging behaviour

**Start
Date:** 1982

**End
Date:**

Continuous?: Life?

Base Community based. Ordinary Housing

**Population
Served** This type of care is applicable to any specified individual

**Geographical
Basis** The project is specific to one person.

**Agencies
Involved** Burnley, Pendle and Rosendale Health Authority, Social Services, DHSS

**Brief
Description** Two profoundly disabled young men, one with challenging behaviour are cared for by, and share their life with, an able bodied friend/guardian with specialist knowledge of the care of mentally handicapped people. They are sponsored by a full time assistant nurse, by a special arrangement with the B.R. & R.H.A.

An operational policy is available.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. Gregory Weeks

Position Nurse

Address 19 Milton Street
Harle Street
Burnley
Lancashire
BB10 2HL

Tel 0282 35798

**Other
Informant(s)**

Interest Specialist Nurse and Guardian

Documents Available to Information Exchange We have not published our project. But we are happy to share our experiences with those who are interested.

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 46

Date of Entry: January 1989

**Service/
Project
Name** Challenging Behaviour Project Group

Place Barking, Havering and Brentwood Health Authority

**Ordinary
Life
Principles** It will be our objective

**Start
Date:**

**End
Date:**

Continuous?:

Base

**Population
Served**

**Geographical
Basis**

**Agencies
Involved**

**Brief
Description** We have carried out a survey in our own hospital unit (Little High Wood) and at a neighbouring hospital scheduled to close and from which we will be bringing approximately 80 people back to our district (South Ockendon). This has given us some preliminary information regarding people with challenging behaviour. A project group has been established to produce proposals for specific service plans.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Ms Jenny West

Position Clinical Psychologist

Address Little High Wood
Ongar Road
Brentwood
Essex
CM15 9DY

Tel 0277 219262 Ext. 285

Other Informant(s) Mrs Barbara Gill
Service Manager (Mental Handicap)

Interest JW: co-ordinator of resettlement work
BG: convenor of project group

Documents Available to Information Exchange

Other Material

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 47

Date of Entry: February 1990

Service/Project Name a. Special Needs Project
b. Marriott Road Project

Place London, Barnet

Ordinary Life Principles Yes

Start Date: a. early 1986

End Date: a. As long as funds available

Continuous?: b. Will be when established

Base a. Unit and b. community based. a. special needs project; b. Marriott Road Project

Population Served As in King's Fund 'Facing the Challenge'

Geographical Basis Borough of Barnet (300,000)

Agencies Involved Voluntary sector, health, social services, possibly education.

Brief Description a. Barnet Mencap Special Needs Project - set up as a result of a joint survey with community Health Council to try to ensure appropriate services for individuals with multiple handicaps and/or challenging behaviour. Two week and half day clubs set up, (one primarily for profoundly/multiply-handicapped children): back up worker recruited for visitors at Mencap's domestic family style short term care resource in need of 1:1 or 2:1 attention. Part time project special needs worker (ex special school teacher) paid for from appeal fund and local authority grant. Are now being asked to act as advocates for individuals. Currently exploring leisure resources. Possible club for people with challenging behaviour but aiming at integration being planned.

b. Six place home for very severely handicapped people with communication difficulties and challenging behaviour has just opened in Barnet, run by the Alice Hoffman Trust and with a management committee which includes senior health, social services officer and a Barnet Mencap representative.

c. Social Services are opening a ten place unit for the Alice Hoffman residents and a few still living at home.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mrs Renee Wheeler

Position Chairman

Address Barnet Mencap
28 Church End
Hendon
London
NW4 4TX

Tel 081 203 6688

**Other
Informant(s)**

Interest 1. Planner
2. Social Worker
3. Parent

Documents Enclosed: Special Needs Survey Report (7pp)
Available Report re: Marriott Road proposal available from Alice Hoffman Trust. N22.
to
Information
Exchange

**Other
Material**

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 48

Date of Entry: April 1988

**Service/
Project
Name** Challenging Behaviour Service

Place South Bedfordshire

**Ordinary
Life
Principles** New service to be developed in line with overall strategy for people with learning difficulties

**Start
Date:** 1988

**End
Date:**

Continuous?: Probably

Base Community-based. Small domicillary support team. Eventual 4 bedded residential/respite/emergency unit.

**Population
Served** With difficulty at present, but in line with 'Ordinary life: facing the challenge'

**Geographical
Basis** South Bedfordshire Health Authority

**Agencies
Involved** Social Services, Education, Voluntary, NHS

**Brief
Description** Team of workers planned to identify, assess and plan for challenging behaviour. Eventual "crisis"/Respite Unit planned (6 beds maximum).

Service managed by:
Principal Psychologist
Mr. V. Avelia
Liverpool Road Health centre
Luton
Beds

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr. David White

Position Service Manager

Address South Beds Health Authority
94 Inkerman Street
Luton
Beds
LU5 6NQ

Tel Luton 415381

**Other
Informant(s)**

Interest Manager/Planner

**Documents
Available
to
Information
Exchange**

**Other
Material** Mr P. Morris
District Clinical Psychologist
South Beds Health Authority
Farringdon Wing
Luton and Dunstable Hospital
Luton
Bedfordshire

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 49

Date of Entry: March 1990

**Service/
Project
Name** Small scale day service for people with challenging behaviour

Place South Glamorgan

**Ordinary
Life
Principles** Yes

**Start
Date:** Summer 1987

**End
Date:**

Continuous?: Yes

Base Community based

**Population
Served** People who require at least 1:1 staffing ratio, have profound learning difficulties together with multiple handicaps and/or additional challenging behaviour; priority given to people resident in CMHT boundaries

**Geographical
Basis** Two populations of 60,000

**Agencies
Involved** Social service and health authority

**Brief
Description** Review of operational policy attached

Information Exchange on Services for people with challenging behaviours

Informant:

Name Mr Mark Williams

Position Day Service Leader

Address 30 Richmond Road
Cardiff

Tel 0202 462466

**Other
Informant(s)**

Interest

**Documents
Available**

to Review of operational policy, February 1989.
**Information
Exchange**

**Other
Material** Article in Mental Handicap, September 1989. New directions in day activities

Article in Mental Handicap Research (3) 2, 1990. Evaluation of a community based day service for people with profound mental handicaps and additional special needs.

Information Exchange on Services for people with challenging behaviours

Project Details:

Entry No: 50

Date of Entry: August 1992

**Service/
Project
Name** Community Mental Handicap Team

Place Dyfed

**Ordinary
Life
Principles** Yes

**Start
Date:** November 1989

**End
Date:**

Continuous?: Yes

Base community-based

**Population
Served** 312 adults with learning difficulties and 107 children, 55 with difficult behaviour (1989 figures)

**Geographical
Basis** Size of Llanelli division 13x10x2.5 miles.

**Agencies
Involved** All agencies involved with the individual

**Brief
Description** At present the service delivery statement is being re-written. When it has been completed it will be available to the information exchange.

Information Exchange on Services for people with challenging behaviours

Informant:

Name Sally-Ann Williams

Position Community Support Worker

Address Community Mental Handicap Team

12 Bayview

Capel Road

Llanelli

Dyfed

Tel 0534 775916

Interests

As part of a community based challenging behaviour service

1. The operational policy

2. Llanelli challenging behaviour service - procedure for referring a person to the service and following assessment and intervention.

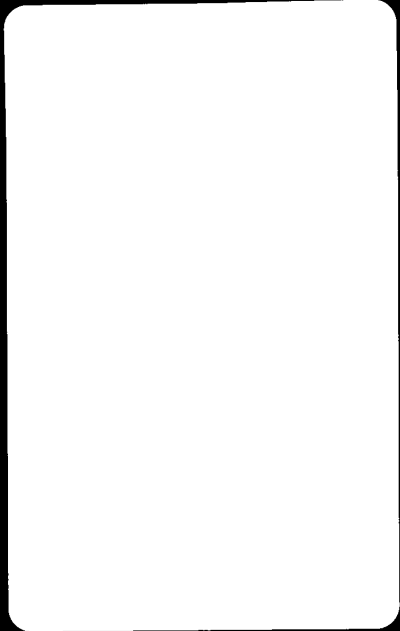
3. Llanelli CBS review November 1989 to May 1990

4. Llanelli CBS review March 1991

King's Fund



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